

~~177-179~~ Kenton Road  
Kenton  
Harrow  
Middlesex  
HA3 0EY

27<sup>th</sup> August 2013

For the attention of the Landlord for the above address

I am writing to register a complaint with the tenants of Peaches Bar and Restaurant, at 177 – 179 Kenton Road.

For a minimum of six to eight months, there has been an excess level of noise produced by the people in charge of this establishment; most notably, every Friday and Saturday night (extending to Sunday night also where there is a bank holiday weekend) they play music at a level that can not only be clearly heard in my flat, but at a level that actively stops me from sleeping until such a time that they turn it off. There are often live DJs playing at this venue, which further amplifies the noise (as the music appears to be louder with a DJ in residence) and creates the additional noise of the DJ shouting through a microphone above the noise level of music, which again can be heard clearly and distinctly in my flat. The very loud music usually starts between 11.30pm and 12am, and is turned off when Peaches closes between 2am and 3am; the music is consistently loud until the premises close, which has rendered me unable to get much restful sleep at the weekends.

In addition to this, the current way in which Peaches operates causes numerous other nuisances that are disruptive to the neighbourhood and my standards of living. My flat looks out across their 'smoking terrace', where crowds of whooping revellers drink, shout, sing and smoke Shisha as well as traditional cigarettes. Again, in addition to the noise this causes (which can be clearly heard in the flat), when the windows are open in summer the smoke from the Shisha and cigarettes can be smelled very strongly inside the flat. As I am not a smoker, this is distinctly unpleasant – I am also concerned about the very real risk of passive smoking, which is not something I would ever wish to expose myself to, never mind live with.

There have also been occasions where fights have broken out in the street after the bar has closed. On one such occasion (Friday 9<sup>th</sup> August, approx 2.15am), having heard unusually loud and aggressive shouting outside and looking out of my window, I was forced to report this to the police – a group of men had beaten another man to the ground, in the middle of the road on Nash Way, and were still kicking him as he lay there. The police arrived and were able to resolve the situation, but this is not the first time I have heard and seen police called to the premises to clear the aftermath of their late nights. The legacy these nights leave is a physical one also; nearly every Saturday and Sunday morning, broken glass bottles litter the streets outside the entrance to the residential part of 177 – 179 Kenton Road and Nash Way, showing further disrespect to the local community that is forced to wake up to the same picture every weekend.

Environment & Neighbourhood

Safer Street  
Brent Civic Centre  
Engineers Way  
Wembley HA9 0FJ

4<sup>th</sup> January 2014

Re: Peaches and Shisha Lounge

177-179 Kenton Road, Harrow, Middlesex. HA3 0EY.

Dear Sir/Madam

Before it was really noisy but now it's very good. The Shisha Lounge is closed and as I live directly above it with my bedroom and living room windows facing towards it, so I'm extremely pleased because I don't get any more smoke coming into my flat. Also I don't hear people talking, shouting, swearing and I don't have to bear any more loud music from the Shisha Lounge. It was so absurd that even young girls of age 20-21 used to swear loudly and I could hear clearly every word they speak.

The last couple of weeks has made my life bearable as I can relax, open my windows and get enough sleep as pleasant as a normal person would expect. I request you to ensure that the Shisha Lounge is kept close so we can carry on with our lives like normal people. The Shisha Lounge was very unpleasant and has invited trouble due to the management running it, therefore I would not like it to see it come back.

I would also like to see Peaches closes at midnight as the current reduced hours have made no difference and will make no difference as there will still be shouting, fighting and nuisance till early hours of the morning outside my flat.


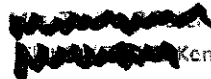
I'm a disable person and usually woken up at 2-3am when the customers departs from the Peaches and start their nuisance. I'm not able to get sufficient sleep thereafter and this doesn't help my situation and it keeps me mentally disturbed.

We had previously written to The Environment Office but it made no difference and it seems that only after major incidents, the actions being taken.

I'm happy that the Shisha Lounge is closed and would be even more helpful if Peaches closes at 12am so the rowdy(bass and beats) music stops so crowd moves on and i can get some peaceful sleep.

I would be grateful if you take my views and concerns into consideration at the meeting of the Peaches review.

Thank you

Kenton Road, Harrow, Middlesex. HA3 0EY

~~12/10/13~~  
~~12/10/13~~ Kenton rd  
Harrow  
Middlesex  
HA3 0EY  
16 August 2013

To Sonia Estates,

I am writing to make a formal complaint about the peaches night club. I live ~~12/10/13~~ and I had made several complaints to the peaches nightclub because after the club closes the people are drunk and they ring our doorbell at 2/3am and this has happened several times. When I moved in here I thought it was just a bar and restaurant which will close at 12 clock which would of been ok but I have complained serval times that when people finish the club they are outside screaming making noise and waking us up as our window is towards the main road. On some Friday nights there are people hanging about obstructing our door way to get in, vomiting in the side roads glass bottles smashed. Most night there are several times where the police has been called because of fights and when security guards have chucked a drunk person out then that person is hanging about our doorway because the security don't care.

Even this Friday just gone I was woken up at 1.30am someone group were shouting and screaming outside our flat. When its Friday and Saturday nights the cars are obstructing our rubbish place and there is no place to park as I am a disabled driver and some days we do not even get any parking. I suffer from serve asthma and attacks and most of the nights I find it very difficult to sleep as I am suffering from my asthma as I can't breathe and when or if I do finally sleep I am woken up with this noise.

When I also pass the shisha lounge they also have got loud music which was not there before as well as live tv sports.

This is a formal complaint and I would appreciate if you could look into this matter in making my life more easier.

Thank you

Yours sincerely

~~12/10/13~~  
~~12/10/13~~

Jo Sonia Estates,

28/08/2013

As you know, we have just moved into ~~Flat 1~~,  
~~Flat 1~~ Kenton Road. HA3 0EY.

Date 24/08/2013

We had to call up the Landlord at around 1 AM, Saturday because there was too much noise and smoke from the ~~below bar~~ Peaches. We complained to the noise department and soon after that the noise stopped for a while but again after 15-20 mins it started and was unbearable.

On the following day Sunday, again we had to ring the Landlord for the noise at around 11.45 PM. On his advice we rang the noise department and also wrote a letter of complaint to you.

As you know, we are students from overseas and if the noise/nuisance from below doesn't stop we would be forced to leave the place without any prior notice of 1 month as stated in the contract.

We had ~~to~~ no previous knowledge of a nightclub below and its working hours prior to moving in. We'll like you to take the matter up with the council and the landlord.

Regards

*[Handwritten signature]*

LONDON BOROUGH OF BRENT

BRENT COUNCIL

ENVIRONMENT DEPARTMENT

PO BOX 425

TOWN HALL – FORTY LANE

WEMBLEY – MIDDLESEX HA9 9HD

Date: 12<sup>th</sup> August 2013

To Whom It May Concern

I am writing this letter as a complaint to inform you about the inconvenience that is being caused to us due to the loud music being played at Peaches Bar till the early hours of the morning.

I have previously had a word with one of the part owners of the bar regarding this. He informed me that he would look into the matter and take the necessary action. The Situation has not improved as yet, and I am left with no choice but to write a formal complaint.

Since the opening of the Shisha Lounge on 21<sup>st</sup> June 2013 by Star Light Shisha Cafe, the noise has risen beyond acceptable levels. They have started playing loud music and broadcasting live sports in the outside side area as well. As a resident, I feel that the noise is unbearable and a sign of negligence from their part. Not only is it there till the early hours of the morning, but also during the day, especially when there are live matches being shown on TV.

It has reached to a point where we cannot get sleep till 4am in the morning at times. I have recently had an operation, the pain is making me restless, and the noise is not helping at all. I cannot fall asleep even after taking pain killers.

As owners of the business, I am sure they are aware of noise level restrictions and the hours in which they are permitted to have loud music. I believe they are in breach of these restrictions by playing loud music beyond these hours.

I would appreciate if you could look into this situation with utmost urgency as it is really affecting us.

Yours sincerely,





Flat  Kenton Road





Dear Sirs Estate,

This is to inform you that during  
my tenure term of ~~1985-1986~~ 1985-86  
I had taken M.L. 7, I have suffered from  
and assistance from the P.O./M.L./M.C. & P.O. for  
two

My wife got her mind pressure etc. etc. by  
her mind brain work due to her coming  
from the place of work and day and  
night all 24 hours in the  
night

The same thing which has a  
mind work and in which case  
it is possible at any time

We want to take Section 144  
with some provision to be made in the  
company of

and we want to know if you can  
help us. The reason I left was the  
and increased my age. I want

~~XXXXXXXXXXXXXXXXXXXX~~  
~~XXXXXXXXXXXXXXXXXXXX~~

Sonia Estates

189 Kenton Road

Kenton

Harrow

HA3 0EY

Date: 15<sup>th</sup> July 2013

To Whom It May Concern

I am writing this letter as a complaint to inform you about the inconvenience that is being caused to us due to the loud music being played at Peaches Bar till the early hours of the morning.

I have previously had a word with one of the part owners of the bar regarding this. He informed me that he would look into the matter and take the necessary action. The Situation has not improved as yet, and I am left with no choice but to write a formal complaint.

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It has reached a point where we cannot get sleep till 4am in the morning at times. I have recently had an operation, the pain is making me restless, and the noise is not helping at all. I cannot fall asleep even after taking pain killers.

As owners of the business, I am sure they are aware of noise level restrictions and the hours in which they are permitted to have loud music. I believe they are in breach of these restrictions by playing loud music beyond these hours.

I would prefer to see whether they can reach an amicable solution. However, if this is not possible, I will be forced to pursue more formal action for my well being.

I look forward to your cooperation in this matter.

Yours sincerely,



Flat [REDACTED] Kenton Road

[REDACTED]  
[REDACTED] Kenton  
Road  
Harrow  
Middlesex  
HA3 0EY

12<sup>th</sup> August 2013

Manager of Sonia Estates  
189 Kenton Road  
Harrow  
Middlesex  
HA3 0EY

Dear Manager,

**RE: Noise nuisance coming from Peaches Club**

I am living at [REDACTED] of Peaches and I have a few requests of you. Nowadays there is a lot of loud music and shouting from Peaches until 3-4am. This noise is very disturbing and I cannot sleep at night. This is not good for me as I have to work in the morning. Second thing, when I walk to and from my flat, outside there is a lot of smoke, loud music and a very strong smell from the new Shisha area next Peaches. Also when we go to throw rubbish in our dustbins, we find that the bins are totally blocked by cars of Peaches' staff and customers. This is a big inconvenience for everyone using the bins and we all have to suffer more and more (it all happens from Fridays to Sundays). Please take action against noise and rubbish area.

Thank-you,



[REDACTED]  
[REDACTED]  
[REDACTED]



**[REDACTED]**  
**[REDACTED]** Kenton road  
Harrow  
Middlesex  
1 September 2013  
To Sonia estates,

*[Faint, illegible text]*

I am writing to you with a complaint with peaches night club again. Friday night and Saturday night me and my husband were woken up with the shouting and screaming of the drunken people that were let out of the club after 2am and last night there was a fight with girls who were shouting very loud. The manager of the club came to see me two weeks ago just as I had made my first complaint on the same day.

He came knocking on my door which I found extremely harassing because he did not bell the buzzer downstairs he came straight up which Meant that i had no option in answering the door so therefore it seems that he has a key to come directly up.i found this very intimidating because I was forced to open my door because I thought it was my neighbor and it was something urgent.

He came asking if we had any problems and I told him that I came twice to your club complaining about the noise on every Friday and Saturdays and he replied that he can not directly push the people out away from our entrance and he also asked me if my windows had a second shutter but i know for a fact that these windows are triple glazed and i do not have any noise complaints during the weekdays or when the windows are shut. During the Sumer time my windows are open because i suffer from Acute Asthma and on friday and saturday nights i am woken up several times in the early hours due to shouting, screaming and fights and i feel that he really does not care for our sleep or safety.

Which means in the meantime I have to decide whether to continue staying in this property or not because it is causing great inconvenience to me and my husband.as the club manager does not really care for the people who are living above his club he's only worried about his business.

I don't want them to approach me because I am scared as I only leave above them.

Your sincerely

**[REDACTED]**  
**[REDACTED]**

# COMPLAINT

~~XXXXXXXXXX~~  
~~XXXXXXXXXX~~

Kenton Road,  
Harrow, Middlesex,  
London, UK- HA3 0EY

24 August 2013

Sonia Estate Ltd,  
189, Kenton Road,  
Harrow, Middlesex  
London, UK - HA3 0EY

Dear Sir/Madam

I m writing this letter to bring your attention that, I m not satisfied with noise come from down stairs at **Peaches Bar & Restaurant**. Specially on Friday and Saturday, we are scared to go out after 10 pm Because the people who drunk and come to peaches they just stay by our door, they are fighting in the night, we have a family and we don't like to here every time police come and security and drinker fight by the door. Some time when we come back at home group of people block the door we are not filling secure. My wife ignore to go my family function if function is on Friday or Saturday, you can imagine how bad it was, friday and saturday night they are running as a night club until 3 am in the morning. So please do something

I have been living since last 3 years I don't have any complain about you and your company bur now I m completely disappointed. I expect quality services from you and request you to address this issue with immediate attention. I expect your reply within a short time.



Yours faithfully,